



TAMIL NADU ELECTRICITY REGULATORY COMMISSION

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To
Chairman cum Managing Director,
TNPDC,
144, Anna Salai,
Chennai - 600 002.

Lr.No.TNERC / DE/DDE 2/ AD(SA)/ F. Instructions to TG / D.No. 350/2025 dt.14.03.2025.

Sir,

Sub.: Acceptance of consumer meter – Directions issued – Regarding.

- Ref.:** 1. Lr.No.TNERC/DE/DDE2/AD(SA)/F. Instructions to TG /D.No.785/2024
dt.28.05.2024.
2. Lr.No.TNERC/DE/DDE2/AD(SA)/F. Instructions to TG /D.No.1475/2024
dt.09.10.2024.

The working instructions dt.22.02.2024 dealing with consumer meter issued by CE/MM was in violation of many statutory provisions. Direction were issued from the Commission vide reference 1st cited in detail and reminded vide reference 2nd cited.

No report has been received till date. Nor revised instructions were issued in line with regulatory provisions. It is still being reported that consumer meter is not accepted for new service while TNPDC has stores stock. It is further reported that consumer meter is not accepted at all towards replacement of defective meters. Both are in direct violation of Act and Regulation, which empowers consumer the option of election to purchase the meter.

Above all, the limited quantum of empanelled vendors has resulted in a situation where the empanelled solitary vendor for 100A meter has become a monopolist resorting to levy of exorbitant price on the consumers. Monopolies restrict consumer choice by controlling entire market for a particular category of meter leaving consumers with no alternatives but to pay higher prices. Hence, Commission directs meter vendors

who meet the TNPDCCL specification and comply with testing criteria to be included in the empanelled list to protect the consumer from this kind of unfair practices.

A copy of invoice by a vendor that came to the notice of the Commission is enclosed. The vendor is charging Rs.17,582/- for a 100A meter as against the TANGEDCO approved price of Rs.8,000/-.

Therefore, the Licensee is directed to issue notice to all empanelled list of vendors cautioning not to charge more than the approved cost, failing which the empanelment shall be cancelled.

The minimum of two retail outlets in each circle was directed by the Commission but not yet implemented. The same shall be enforced at the earliest.

Further the TNPDCCL is directed to modify the working instructions of the consumer meter in consonance with the instructions issued by the commission dated 28.05.2024 within a month, failing which action against the officers concerned shall be initiated for wilful disobedience of Commission's directive.

Sd/-14.03.2025
For Secretary,
Tamil Nadu Electricity Regulatory Commission.

Copy to Director / Distribution – TNPDCCL.